# Q1: What is GS-BACK

A1: GS-BACK is an exoskeleton helps release the low back burden. Meanwhile it is lighter and more easy for walking/squat.

# Q2: What is its working principle?

A2: The actuator is gas spring. GS-BACK support your low back by using the gas spring.

# Q3: What is its support force?

A3: The maximum support force is 13kgf.GS-BACK is used in two situations.One is when you do the squat and try to stand up. The other is when you bending down and keep this gesture for a long time.

# Q4: What is support force?

A4: The force to support the low back.

# Q5: How often should change the gas spring

A5: We suggest one year once.

# Q6: What is the weight of GS-BACK?

A6: It is 3.3kg with cover.

# Q7: What is the advantage for gas spring compared with electrical

#### components?

A7: Easy for use and reasonable cost.

No sensor inside the GS-BACK which means no worry for the malfunction.

Without electrical components which means no need for charge and no time limit for work.

#### Q8: Does the GS-BACK pass the duration test?

A8: Yes, it passed the duration test for 300,000 times.

#### Q9: Any temperature restriction for using GS-BACK?

A9: Please use the GS-BACK between  $-20^{\circ}C \sim 50^{\circ}C_{\circ}$ 

# Q10: What kind of markets can use GS-BACK?

A10: Logistics/Agriculture/Manufacturing/Construction

# Q11: Does the GS-BACK can help me to lift up 100kg heavy items?

A11: GS-BACK is not power suit so it can not make you lift up the items that over your level It is a product to protect your low back from suffering stress or burden.

#### Q12: Can I use the GS-BACK when it rains outside?

A12: GS-BACK is water and dust proof with IP56. So yes, you can use it when it rains outside.

#### Q13: Can GS-BACK treat my low back pain?

A13: GS-BACK is not a medical instrument.

#### Q14: How to keep the cover clean?

A14: Lightly wipe of dirt with a dry cloth.